

First Quarter 2011

Take Advantage of your Annual Adagio Upgrade Plan (Part I)

Enrolling in the Adagio Upgrade Plan (i.e. the Annual Renewal Fee) entitles you to a number of valuable features, summarized below.

Weekly Webinars – Free Training!

Each week, Softrak conducts a one-hour on-line webinar. The webinars are geared towards both new and experienced Adagio users, covering one topic each session.

There is no cost for the webinars for customers that are part of the Upgrade Plan. Webinars are held each Wednesday.

Each webinar series focuses on one of the Adagio modules. The sessions often review features that you may not be familiar with. You will most likely pick up some handy tips and tricks! Some of the webinars begin at an Introductory level, while others cover Intermediate or Advanced topics.

The beauty of the Webinars is that they are only one-hour long, they are on-line, and (as mentioned) free! You incur no travel expense, you do not have to budget more than an hour from your work, and since the session only goes for one hour, you usually can keep alert and stay on-topic.

Why not try one? Click here to access the Webinars page, and note the extensive list of topics that have been covered in the past: <http://www.softrak.com/support/training/webinars.php>.

Technical Support Forum

Softrak hosts an Adagio forum that is a wealth of information from experienced Adagio consultants and users all over North America.

You are able to view and contribute to on-going discussions on current topics.

As well, once you sign up for the Forum, you are able to post your own issues and have an active discussion with many of the dealers on topics that are of importance to you. Very often, you will find that Andrew Bates, the president of Softrak, or the Technical Support Team will weigh-in on the discussion and offer their opinions and expertise.

The Adagio Upgrade Plan gains you access to register cost-free and log-in to conduct posts on the Forum.

Click here to access the Adagio Forum: <http://www.softrak.com/ubbthreads/ubbthreads.php>.

Recorded Webinars – Free Training, Any Time!

Once you register for the Technical Support Forum, you can use your forum username and password to access the free recorded webinars. They're even more convenient than the live webinars since you can run them at any time, you can pause and replay if interrupted, or you can even come back to them later. <http://www.softrak.com/support/training/webinars.php>

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